

## Hotel Regulations & Precautions

Dear Guests, please take the time to read the following necessary measures, as they carefully emerge from the "Health First" certified Action Plan of the hotel, according to the Greek legislation.

- Check-in is at 15.00 and check-out at 11.00am, as required by the Government Hygiene Protocol. Timing is critically important for the room sterilization and late check-out arrangements will not be available.
  - Smoking is prohibited in all indoor areas of the Hotel.
  - We are at your disposal for every request you might have. Call us from your suite telephone or contact us via the chat box at the hotel mobile application.
  - Prefer contactless payments for your transactions in order to avoid cash payments.
  - You are invited to use the Exclusivi Mobile App, which ensures you have access to all hotel's services, information & requests.
  - Discover all hotel menus and make your food & drink orders via the Exclusivi Mobile App.
  - In case you feel sick, you are requested to stay in your suite and inform the Front Desk team.
  - Your suite has been entirely sterilized by using Pure Space & Diversey cleaning material.
  - Ensure that your suite doors are closed while you are out, but in deposition (ask our Front Desk team for instructions) while you are inside the suite, in order for the air to be naturally recycled.
  - The room cooling system has been sterilized and certified service is applied.
  - Our Housekeeping & Maintenance team will enter your suite for the daily cleaning service between 08:00-16:00. For your own convenience, we avoid to visit your room while in, so in case you are planning not to leave the room please do not hesitate to inform us.
  - Please note that turn down service does not include deep cleaning & linen change. It is from 18:00-20:00.
  - Common areas are being frequently sterilized during the day, with Diversey & Kärcher equipment.
  - We kindly ask you to use the suite toilet, instead of the common toilets and to close the seat when you flush.
  - The pool is available from 09.00 am until 7.00 pm.
  - We advise you to ask our team for further information regarding the WHO Protocol and the hotel policies any time you feel you may have a question. Our team will ensure that you will keep being updated in case additional measures or modifications emerge.
- Thank you for your personal responsibility and for respecting our well-considered measures, helping us to assure a safe environment for our Guests and Staff.

## Swimming Pool & Hot Tubs Rules & Safety Notice

Use of the swimming pool & Hot Tubs is at your own risk. By entering the pool area & Hot tubs, users acknowledge and accept the following terms and conditions:

### Health & Medical Conditions

- Persons with medical conditions, including but not limited to pregnancy, diabetes, low blood pressure, heart conditions, or respiratory issues, must consult a physician before using the pool & Hot tubs.
- Users are solely responsible for assessing their own health condition and fitness to use the pool & Hot tubs.
- The management bears no responsibility for any health-related incidents arising from the use of the pool & Hot tubs.

### Safety

- No running in the pool area.
- Diving is prohibited in shallow areas or where signage indicates.
- Children must be supervised at all times by a responsible adult.
- Use of the pool & Hot tubs under the influence of alcohol or drugs is strictly prohibited.
- Users must comply with all posted signs and staff instructions.

### Use of Equipment

- Do not cover, block, or sit on skimmers or suction outlets.
- Do not tamper with, damage, or remove any pool equipment or safety devices.
- Any unsafe condition or damage must be reported immediately to management.

### Hygiene

- Shower before entering the pool & Hot tubs.
- Persons with open wounds, skin infections, or contagious diseases are not permitted to enter the pool & Hot tubs.
- Proper swimwear is required at all times.
- Any action that may contaminate the water is strictly prohibited.

### Liability Disclaimer

- The management shall not be held liable for any injuries, accidents, or damages resulting from improper use of the pool, failure to follow the rules, or pre-existing medical conditions.
- Users assume full responsibility for their personal safety and belongings.

Failure to comply with the above rules may result in removal from the premises without notice.

**Management reserves the right to deny access to any person not complying with these rules.**

## The Hotel Management

The Bohemians Concept

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