

Hotel Regulations & Precautions

Dear Guests, please take the time to read the following necessary measures, as they carefully emerge from the "Health First" certified Action Plan of the hotel, according to the Greek legislation.

- Check-in is at 15.00 and check-out at 11.00am, as required by the Government Hygiene Protocol. Timing is critically important for the room sterilization and late check-out arrangements will not be available.
 - Smoking is prohibited in all indoor areas of the Hotel.
 - We are at your disposal for every request you might have. Call us from your suite telephone or contact us via the chat box at the hotel mobile application.
 - Prefer contactless payments for your transactions in order to avoid cash payments.
 - You are invited to use the Exclusivi Mobile App, which ensures you have access to all hotel's services, information & requests.
 - Discover all hotel menus and make your food & drink orders via the Exclusivi Mobile App.
 - In case you feel sick, you are requested to stay in your suite and inform the Front Desk team.
 - Your suite has been entirely sterilized by using Pure Space & Diversey cleaning material.
 - Ensure that your suite doors are closed while you are out, but in deposition (ask our Front Desk team for instructions) while you are inside the suite, in order for the air to be naturally recycled.
 - The room cooling system has been sterilized and certified service is applied.
 - Our Housekeeping & Maintenance team will enter your suite for the daily cleaning service between 08:00-16:00. For your own convenience, we avoid to visit your room while in, so in case you are planning not to leave the room please do not hesitate to inform us.
 - Please note that turn down service does not include deep cleaning & linen change. It is from 18:00-20:00.
 - Common areas are being frequently sterilized during the day, with Diversey & Kärcher equipment.
 - We kindly ask you to use the suite toilet, instead of the common toilets and to close the seat when you flush.
 - The pool is available from 09.00 am until 7.00 pm.
 - We advise you to ask our team for further information regarding the WHO Protocol and the hotel policies any time you feel you may have a question. Our team will ensure that you will keep being updated in case additional measures or modifications emerge.
- Thank you for your personal responsibility and for respecting our well-considered measures, helping us to assure a safe environment for our Guests and Staff.

The Hotel Management